



Waukesha Free Clinic

AT CARROLL UNIVERSITY

OUR MISSION:

To support the health and well-being of uninsured, underinsured and low-income friends and neighbors who work, reside, or attend school in the Waukesha County community.

OUR VISION:

WFC will utilize its current assets and develop new resources to meet its mission of improving the health of uninsured and low-income members of the Waukesha community. WFC will continue to be a leader in the safety net system, recognized for its innovative and collaborative approach to addressing the healthcare needs of the community.

A NEW HOME

For over 42 years, St. Joseph's Medical Clinic provided care for its patients at 826 N. East Ave. The facility location started to show its age and SJMC did not have adequate space to see and treat the increasing number of patients. To solve these issues, WFC held a Capital Campaign in 2017 to raise funds for a new facility. WFC collaborated with Carroll University to make the move a possibility.

Carroll University purchased the building on 237 Wisconsin Ave. and is leasing the second floor to WFC to continue health care services as an independent entity.



In early April, we packed up our office and officially moved into our beautiful new space and became Waukesha Free Clinic at Carroll University. Waukesha Free Clinic's new location is 237 Wisconsin Ave., Waukesha, WI 53186. The new facility will remain in downtown Waukesha to be in the heart of the community. We are doubling our exam rooms, doubling our capacity, and allowing handicapped access to the building.

WFC's new location also holds new expectations. We will work to:

- Increase our clinic times from three times per week to every single day
- Increase the number of patients seen and services provided
- Increase the number of specialty clinics per month and hire a new nurse to support the clinic with the expected increase of patients

We will be eternally grateful to St. Joseph's Parish for all their support throughout the years and we are excited for what the future holds for Waukesha Free Clinic at Carroll University.



WAUKESHA FREE CLINIC BREAKING NEWS

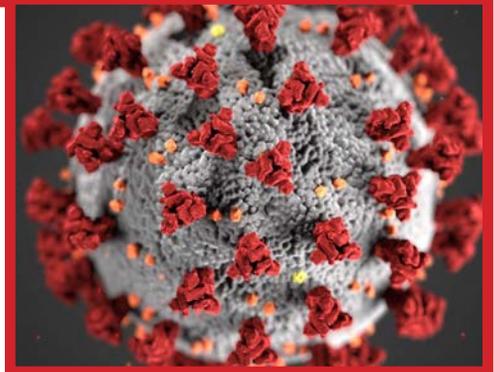
WAUKESHA FREE CLINIC'S RESPONSE TO COVID-19

The clinic is staying strong! WFC will continue to operate during the pandemic to ensure its patients are taken care of. The clinic is actively communicating with its patient base to answer any medical questions and alleviate concerns, prescribe medication, and schedule telephone times for physician calls. During these telephone calls, a volunteer physician and bilingual nurse work together to ensure the well-being of our new and existing patients.

To protect our patients, staff, and volunteers, we have implemented the following measures:

- COVID-19 and temperature screening upon entry to the clinic
- Protocols for increased disinfection
- Secured PPE and masks in preparation for resuming in-person visits
- Testing for free clinic patients and surveillance of staff and volunteers

We expect the impact of COVID-19 to be serious and long-lasting, changing the delivery of medical services for the foreseeable future. Telemedicine is likely to be an integral part of our future and we are working closely with the Wisconsin Association of Free and Charitable Clinics to implement a telemedicine program which will be launched in the coming weeks. We are excited to work on a telemedicine platform to increase the well-being of our patients further. This pandemic will not stop us from continuing our mission to provide excellent and compassionate care for our Waukesha community members.



GRANT HIGHLIGHTS



Wisconsin Department of Health Services, Division of Public Health

WFC was awarded a \$50,000 grant from the Wisconsin Department of Health Services, Division of Public Health (DHS) for the expansion of our current diabetic/metabolic clinic. In 2018, SJMC developed a diabetic clinic pilot program for medically underserved patients. The clinic's nurses and clinicians (volunteer physicians and nurse practitioners) provided ongoing care for diabetics that included medical management, education, medications, and supplies. Since then it has become a very successful clinic. The DHS grant will help expand our clinic to include medical supplies, medication, and equipment for hypertension, obesity and other issues related to metabolic syndromes as well as supporting the hiring of a nurse navigator.

VOLUNTEER SHOWCASE

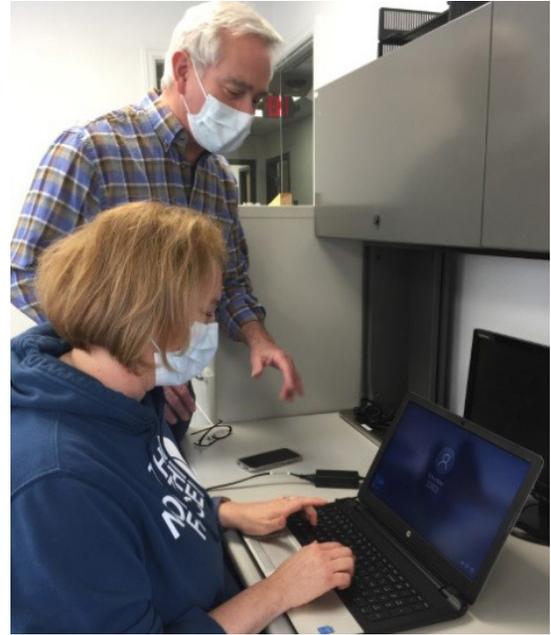
Long-time volunteer physicians, Tom Gallagher and Beth Davies, have been at the forefront of the clinic's response during the pandemic. Dr. Beth Davies, the clinic's medical director, has been a family physician volunteer with the clinic for 25 years. As a Waukesha native, she sees the health care needs in her community and feels it is important to help the underserved population. Dr. Thomas Gallagher, an internal medicine physician, has been with the clinic since 1984. He was raised in a family that prioritized community service and it's important to him personally to be giving back to the community.

With the announcement of the Stay Safer at Home Order, both of these dedicated volunteer physicians embraced the new reality by offering telehealth services to free clinic patients. They have made themselves available to clinic patients on a daily basis. They continue to manage patients' chronic health conditions by adjusting patients' medications for their diabetes and other chronic health problems as well

as treating acute issues. They have been managing patients with COVID-19 using telemedicine, talking them through self-isolation and working to get them the resources that they need.

Dr. Gallagher states that the biggest challenge during the pandemic is that he misses the direct patient contact. He feels that both the patient and provider are missing the human connection through telemedicine and is very much looking forward to resuming in person visits as soon as the situation permits. The Waukesha community is fortunate to have these devoted and selfless physician volunteers.

We also want to thank all of our volunteer physicians, nurses, receptionists and interpreters who are patiently waiting to start serving patients at the new clinic facility.



Dr. Thomas Gallagher & Dr. Elizabeth Davies

WAUKESHA FREE CLINIC VOLUNTEERS

Michael Anderson
Sarah Arvelo
Jean Berens
Dhun Bathena
Kimberly Bischel
Stephanie Bruce
Beatriz Calderon
Evelyn Cardenas
Dawn Caruss
Marcel A. Cesar
Deanna Cibrario
Amanda Collete
Elizabeth Davies
Kally Dey
Joan Ewig
Judy Felsmann
Pamela Foss

Christopher Fox
Kristen Fox
Emily Frey
Thomas Gallagher
Elizabeth Goodsite Bondy
Nancy Grainer
Victoria Greilinger
Deborah Gresser
Julie Griffie
Jennifer Grimm
Isabella Hebert
Elizabeth Ingrisano
Hailey King
Steven Klemish
Malane Kunkel
Michael Landmann
Mary Le Beau

Allison Le Claire
John Lesniak
Kathy Libert
Steven Lipscomb
Thomas Menzer
Trish Meyers
Shanna Mogden
Gloria Rothenbueler
Anne Saccomando
Shawn Sanicola
Robert Schwarz
Miranda Spindt
Sharon Springer
Ann Stys
Susan Timmons
Nathan Virasith
Justin Zhu

Dear Friends of Waukesha Free Clinic,

Spring is a good time for reflection and renewal. We here at Waukesha Free Clinic at Carroll University (formerly St Joseph's Clinic) have spent time reflecting on our work to help the medically underserved and how we can do more. And this spring has presented us with a new unexpected challenge.

As we were filled with optimism about our move to our newly renovated and more spacious facility, we planned to invite you to an open house to showcase what you have made possible. Those plans were preempted as we quickly had to shift gears and find new ways to care for community members during a pandemic. Like every other health care organization, we have had to make adjustments, develop new protocols and quickly incorporate telemedicine into the way we provide care.

Over the last few weeks, we have seen that the community that we serve has been hard hit by COVID-19 both directly and indirectly. The most vulnerable members of our society are the ones suffering the most. We are already seeing a surge in new patients who have lost their health insurance when their jobs were lost to the virus.

But through it all, one thing we know for certain is that this is truly a community that cares for one another! Since 1977, a committed group of staff and volunteers have partnered together to further the clinic's mission. And, during this challenging time, this community continues to rise with more physicians and nurses coming forward to volunteer in the midst of the pandemic!

Our staff and volunteers are ready to help our neighbors as this crisis evolves. Until a vaccine is universally available, we will continue to face challenges, but we remain steadfast in our commitment to deliver quality health care to those in need.

As all care provided is free to our patients, this work is made possible through your generosity. Your donations have been used to renovate our new facility and, as always, pay for medications and supplies for our patients. Please continue to support our efforts to assist the community in surviving this threat. If you are able to continue to support the free clinic at this time, we have enclosed a donation envelope. Another way to support us is to sign up for our virtual fundraisers.

As one of our valued donors, we wish you wellness during this trying time.

In partnership,

Waukesha Free Clinic Board of Directors

HERE IS HOW YOU CAN SUPPORT!

WFC'S FIRST EVER VIRTUAL FUNDRAISER

Are you looking for fun things to pass the time during this period of self-isolation? Here's an idea we think you'll enjoy, and you'll be helping your favorite free clinic at the same time. WFC will be doing its first virtual wine tasting fundraiser!

Sign up online today at <https://WFCWine.givesmart.com> or text **WFCWine** to **76278** to join our virtual wine tasting on Friday, May 22nd at 7 PM.

For only \$100 you will receive three tasty bottles of wines supplied by Tabi's Wine Bar in Hartland along with tasting notes from the winemaker. On the 22nd, pop open a bottle and join us on our Facebook Live session where Tabi and her team will guide us through the selected wines. Invite your friends and sip along together!

Registration is due by Tuesday, May 19th. Wine packages available for pick up at Tabi's on Thursday, May 21st or Friday, May 22nd between 3-7 pm. Delivery also available!

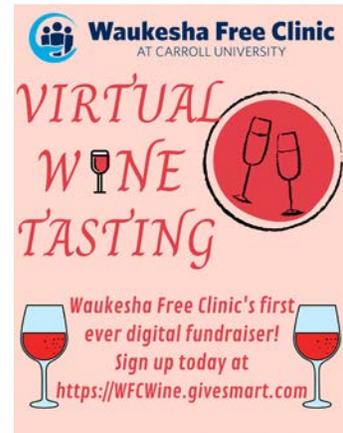
Featured wines include:

- 2017 Ferrari-Carano Chardonnay. Sonoma, CA
- 2016 Benton-Lane Pinot Noir. Willamette Valley, OR
- 2018 Decoy Sauvignon Blanc. Sonoma County, CA

There will also be an auction! Check out our event website to bid on gift certificates from your favorite restaurants (Artisan 179 and more) and stylish clothing accessories (A scarf and a Kate Spade Purse). The auction will open a few days before the fundraiser, so you have time to bid against other supporters!

Sign up today and you'll be supporting the healthcare of your community by learning about wine from the comfort of your own couch! For more information please visit our event website at <https://WFCWine.givesmart.com>

Extra cases also available. Contact Ronaldo Moran at RonaldoM@sjmdc.net. Free Magnum with every purchase of a case of 2017 Ferarri Carano-Chardonnay, Sonoma, CA.



Sponsored by Tabi's Wine Bar - 111 E Capitol Dr, Hartland, WI 53029 | (262) 367-6525

Donations are always accepted and appreciated!

Help us continue our mission of serving the uninsured and under-insured community by donating today.

Every dollar that you donate to a free and charitable clinic results in approximately \$10 worth of quality health care delivered to a community member

Attached to this newsletter there is an envelope you can use to send us a check or credit card donation. You may also donate online at

<https://waukeshafreeclinic.org/donate>



COMMUNITY SUPPORT DURING COVID-19 PANDEMIC



WFC staff wearing the face shields

WFC recently received a generous donation of face shields from an unexpected source, the computer hardware company EmbedTek. On April 14th we received over 50 face shields to use in the clinic. These face shields are vital to safely continue providing care to our patients. It will allow us to be more proactive in our operations.

EmbedTek shifted production from computer hardware and equipment to the manufacturing of face shields. Tom Fotsch from EmbedTek offered this donation personally. "We wanted to make sure that we helped in whatever way we could." He said "Our CEO, Dan Aicher, led the charge to find a face shield design, confirm demand at local hospitals and make the shields... Over the course of two days we produced over 12,000 face shields."

From the bottom of our hearts we thank you!

EMBEDTEK

SUPPORT THESE LOCAL BUSINESSES

These establishments have been very generous in helping our clinic over the years - they would love your support at this time. Call them for take-out or delivery services!





Waukesha Free Clinic

AT CARROLL UNIVERSITY

CLINIC INFORMATION

327 Wisconsin Ave.,
Waukesha WI 53186

To contact us or make an
appointment call:
(262) 544-6777

Office Hours:
9:00 am - 5:00 pm
Monday - Friday

New patients always welcome!

Visit our website at
<https://waukeshafreeclinic.org/>



[www.facebook.com/
WaukeshaFreeClinic](https://www.facebook.com/WaukeshaFreeClinic)



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